

Privacy Policy

Last updated: June 17, 2026

Comet is a private messaging application developed and published by App Advisory. This Privacy Policy explains how App Advisory processes personal data when you install, access or use Comet.

For privacy questions or requests, you can reach us at contact@joincomet.app.

1. Privacy Principles

Comet does not store your phone number in clear text on its servers. Your phone number is used for account registration and verification, and is stored in encrypted form on your device.

Comet only keeps limited information needed to operate the service, secure accounts, deliver messages, provide support and comply with legal obligations.

Comet cannot access message content protected by end-to-end encryption. If you choose to report content, contact support, or otherwise send information to us outside the encrypted messaging flow, we may review the information you provide.

2. Personal Data Processing

Purpose	Categories of personal data	Legal basis
Account creation and authentication: Creating your account, verifying access, and securing registration.	Account identifiers, registration and verification data, device and authentication information.	Performance of a contract; legal obligation where applicable.
Messaging service: Delivering private messages, attachments and group communications.	Encrypted content, delivery information, account and device identifiers, technical metadata needed to operate the service.	Performance of a contract.
Contact discovery: Helping you identify which of your contacts use Comet, where you allow this feature.	Contact matching information and account discovery data.	Consent, managed through your device contact permission.
Push notifications: Notifying you about activity in Comet, depending on	Notification and device information.	Consent, managed through your device notification permission.

your device settings.		
Security and abuse prevention: Protecting Comet, users and the integrity of the service.	Account, device, connection, security and usage information.	Legitimate interests; legal obligation where applicable.
Support: Responding to your requests and resolving issues.	Contact details and information you choose to provide in your request.	Performance of a contract; legitimate interests.
Legal compliance: Keeping and disclosing information where required by law.	Information required under applicable electronic communications, safety, regulatory or judicial rules.	Legal obligation.

3. Data Recipients

We do not sell personal data. We do not share personal data for third-party advertising.

Personal data may be accessed or shared, where necessary, with the following categories of recipients:

- Service providers acting on our behalf, such as hosting, technical, security, verification, notification and support providers;
- Professional advisers, where necessary for legal, compliance or business purposes;
- Legal, regulatory or judicial authorities, where disclosure is required by law or legal process.

Because of Comet's privacy architecture, the information we can access and provide is limited.

4. International Transfers

Some of our service providers may be located outside the European Union.

In such cases, transfers are made in accordance with applicable data protection laws and are subject to appropriate safeguards designed to provide an adequate level of protection.

Depending on the specific circumstances, we may rely on legal mechanisms such as an adequacy decision, standard contractual clauses approved by the European Commission, certification under the EU-U.S. Data Privacy Framework where relevant, or other appropriate safeguards or derogations provided under applicable law.

5. Data Retention

We keep personal data for as long as your account is active and for any additional period required or permitted by applicable law.

When data is no longer needed, it is deleted or anonymised, subject to technical deletion cycles, backups, security needs, legal obligations and lawful preservation requests.

6. User Rights

Depending on your location and subject to applicable law, you may have rights over your personal data.

If you are located in the European Union or the United Kingdom, these rights may include the right to be informed, the right to access your personal data, the right to request rectification of inaccurate or incomplete data, the right to request deletion, the right to request restriction of processing, the right to object to certain processing, the right to withdraw consent where processing is based on consent, the right to data portability, and the right not to be subject to a decision based solely on automated processing, including profiling, where it produces legal or similarly significant effects.

Residents of certain U.S. states may have the right to know and access the personal data collected about them, request deletion, request correction, receive a copy of their data, opt out of the sale or sharing of personal data, opt out of targeted advertising, opt out of certain profiling, limit certain uses of sensitive personal data where applicable, appeal a decision refusing a privacy request, and exercise their rights without discrimination. California residents may also be able to use an authorized agent to submit a request on their behalf.

Comet does not sell personal data and does not share personal data for cross-context behavioral advertising.

Some rights may be limited in practice because Comet cannot access encrypted message content, or because we must keep certain information to comply with legal obligations, ensure security, prevent abuse, or defend legal claims.

You may lodge a complaint with a supervisory authority. In France, the competent authority is the CNIL. In the United Kingdom, the competent authority is the Information Commissioner's Office.

To exercise your rights, reach us at contact@joincomet.app. We may need information to verify that the request relates to your account.

7. Age Requirement

Comet is intended for users aged 18 or older. If you believe that a minor has created an account, please contact us so we can take appropriate action.

8. Security

We use technical and organisational measures designed to protect personal data and secure the service. These measures include controls intended to limit access to personal data, protect data during storage and transmission, monitor the security and availability of the service, manage vulnerabilities, restrict internal access on a need-to-know basis, and oversee service providers that process data on our behalf.

Comet's core service data is hosted in France in a sovereign cloud environment operated by a French provider, with safeguards designed to support security, confidentiality and compliance with applicable data protection requirements.

9. Policy Updates

We may update this Privacy Policy from time to time, including to reflect changes to Comet, our practices, legal requirements, or security needs.

The latest version of this Privacy Policy will indicate the date on which it was last updated. Your continued use of Comet after an updated version becomes effective means that the updated Privacy Policy applies to your use of the service.

10. Contact

The data controller is App Advisory, located at 12 place Dauphine, 75001 - Paris, France.

For privacy questions or requests, you can reach us at contact@joincomet.app.